

# Language learning course case study (Learner Training/ Reading and Writing- Memos, Questionnaires, Notes, Reports, Minutes)

#### **Teachers' notes**

## **Summary**

Students work together to analyze all the data and decide which is the best method of language learning course for the employees of the company.

#### **Preparation**

Photocopy and cut up one copy of the worksheets per 2 or 3 students (Optional) Photocopy one more copy of the worksheets for the students to take away for reference and to help with the homework

### **Stages**

- 1. Students try to put the different documents into order by when they were written
- 2. Students match the copies to the types of document written in *italics* - a note, a questionnaire, a report, a memo, minutes
- 3. Go through the answers as a class and discuss the differences between the different types of document, e.g. use of headings, greetings, use of passives, use of bullet points, abbreviations (AP, RE etc.)
- 4. Students discuss in their groups of 2 or 3 what the best language learning course or courses for this company might be
- 5. Nominate a chair and someone to take the minutes and hold a meeting as a whole class or in groups of 5 to 10 people to decide on a final solution
- 6. Set writing tasks in class or as homework as a follow up to the decision, based on the genres of writing in the original worksheets and relevant to your students, e.g.; a memo to all staff announcing the decision and telling them what will happen and when and if they need to take any action themselves; a questionnaire testing student satisfaction during or after the course etc, or the typed up minutes of the meeting.